



706 East Alder Street • Oakland, Maryland 21550
(301)-334-2319 Fax: (301)-334-3345

June 16, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, we have no confirmed cases of COVID19 in our facility.

The staff at Oakland Nursing and Rehabilitation are hard at work to designate and prepare an area for you and your loved ones to hold scheduled window visits. As you are likely aware, all resident room windows are not easily accessible from the yard related to the layout/construction of the Center. Therefore, we have designated an area at the front of the Center in which you will be able to have a seat outside and communicate with your loved one through the window. A phone will be available for your loved one, should they have any difficulty hearing you. Please bring your cell phone just in case you experience this situation. If you do not have a cell phone, please notify us ahead of time when you schedule your appointment so we can make alternative arrangements. A staff member will be available to assist your loved one during the call should they need help. Otherwise, once your loved one is safely at the window, and your visit has started, the staff member will exit the room and allow you privacy. Your loved one will be provided a hand bell to call for assistance should a need arise during the visit. Staff will be waiting within earshot of the bell. The time allotted for each visit will be 30 minutes. Once the visit is complete your loved one will be assisted back to their room by staff and the visitation areas will be sanitized for the next appointment.

To schedule your window visit, please call the receptionist at 301-334-2319. Visits will be booked on a first call basis. To allow everyone an opportunity to participate, we ask that you keep to one visit per week initially. Should you be unable to keep your appointment, please call ahead and cancel so that others may reserve that spot. Lastly, it is important that you are on time for your visit, otherwise your visitation spot will be forfeited and that would be a great disappointment for all involved.

Window visits will start this Saturday, June 20 and Sunday, June 21, 2020. Visitation times will start at 10:00am and conclude at 5:00pm both days. A park bench and a shade umbrella will be provided for your convenience.

Routinely the visitation schedule will be Monday – Friday from 10:00am – 3:00pm (6 slots) per day and Saturday and Sundays 9AM – 11 AM (3 slots) per day. These schedules will be re-evaluated with possible time changes as we move forward in process.

Our residents and staff's safety remain our top priority and we want to assure you that we are working tirelessly to keep everyone in our community safe. We continue to follow the recommendations of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), to implement enhanced protective measures, such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.

- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols, as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will notify you through our website of newly confirmed cases of COVID-19 as well as when three (3) or more residents and/or staff present with new onset respiratory symptoms that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

Again, please check our website for more updates and information. If you have any questions or concerns, please contact us directly at 301-334-2319.

Sincerely,

Sheila Jones-Marino

Sheila Jones-Marino
Administrator



706 East Alder Street • Oakland, Maryland 21550
(301)-334-2319 Fax: (301)-334-3345

June 23, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, Oakland Nursing and Rehabilitation Center has no confirmed cases of COVID-19. We continue to follow the recommendations of our health officials and practice the enhanced safety measures that are listed on our website and previous communications.

We know the past few months have been a big adjustment for everyone, especially our residents. While our staff is working very hard to make sure they are safe, we also want to make sure they are having some fun! We continue with in room activities at this time to include phone calls, facetime visits, coloring and bingo to name a few things. This past Father's Day weekend we initiated our window visits. They were very well received, with many happy reunions and smiling faces.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 301-334-2319

Sincerely,

Sheila Jones-Marino

Sheila Jones-Marino
Administrator

EQUAL OPPORTUNITY EMPLOYER



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June 3, 2020

Dear Residents and Families/Representatives,

Spring has finally made its appearance here in Oakland! With that, comes warmer weather, more sunshine and renewed energy. We will be rolling out our spring and summer menus next week. This will freshen the meal selection up a bit for our residents and surely boost their spirits. Some of their favorites are spaghetti and meatballs and barbecue chicken along with a couple resident choice meals each month.

We are happy to report that, as of today, we continue to have no confirmed cases of COVID-19 in our facility.

As discussed in previous correspondence, our center conducted mass testing for both residents and staff on Monday, June 1, 2020, per the Governor's executive order. The tests have been sent to the lab for processing and results should be available later this week. Once results are received you will be notified of the findings.

We understand that both you and your loved ones are growing weary of the social distancing and safety measures that are in place related to COVID19. Our continued safety practices can be confusing as the world around us has begun the re-opening process. At this time, we must remain focused and not become relaxed in our efforts here at the facility as we continue to follow CDC recommendations and the Governor's executive orders.

As a reminder, we will notify you through our website of newly confirmed cases of COVID-19, as well as when three (3) or more residents and/or staff present with new onset respiratory symptoms, that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19. Our website address is www.oaklandnursingandrehab.com

Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly 301-334-2319.

Sincerely,

Sheila Jones-Marino

Sheila Jones-Marino
Administrator



706 East Alder Street • Oakland, Maryland 21550
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June 30, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

The Maryland Department of Health on June 18, 2020, and again on June 25, 2020, issued guidance to Nursing Homes, speaking to the relaxation of the restrictions implemented during the COVID-19 pandemic. As you might well imagine there are many prerequisites for facilities to begin this process. Please rest assured we are in the planning phases for additional relaxations and will notify you as changes to visitation occur.

Window visitations have been going very well and we have received positive feedback from both residents and their loved ones. We will continue with window visitations until which time we can progress forward with more relaxed restrictions, barring any unforeseen suspected or positive COVID-19 results. To schedule your visit please call the receptionist at 301-334-2319 and they will get you scheduled in an available time slot.

Our residents and staff's safety remain our top priority and we want to assure you that we are working tirelessly to keep everyone in our community safe. We continue to follow the recommendations of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), to implement enhanced protective measures.

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Sincerely,

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706 East Alder Street • Oakland, Maryland 21550
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June 9, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, we have no confirmed cases of COVID19 in our facility. We performed our Mass testing for both staff and residents on June 1, 2020 as part of Governor Hogan's nursing home initiative. There were 57 residents tested and 66 staff members tested. We have received our results and all were negative.

We must still remain focused and not become relaxed in our safety and surveillance efforts. We have received many questions surrounding when visitations may resume. At this time the CDC recommendations and Governor's executive orders have not changed for nursing homes related to the COVID19 pandemic.

Speaking to our continued efforts, we have experienced an uptick in family members requesting to drop items off at the front door for their loved ones. While we understand that some items may be a necessity such as clothing/shoes etc. we ask that you keep this to the minimum necessary as each time we have this hand off at the door we increase our chances of transmission of the virus. Mailing items such as preferred snacks and candies, magazines or playing cards is a good alternative to dropping items off at the door.

Our residents and staff's safety remain our top priority and we want to assure you that we are working tirelessly to keep everyone in our community safe. We continue to follow the recommendations of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), to implement enhanced protective measures, such as:

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Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly 301-334-2319.

Sincerely,

Sheila Jones-Marino

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Administrator